



CANCELLATION CONDITIONS

CANCELLATIONS:

- The compensation to be paid by the customer, in relation to total or partial cancellations of the hotel accommodation and catering services reserved by the customer, is determined on the basis of the reservation value (=RW).
- In the event of a 'no-show', the customer will in all cases be obliged to reimburse the total reservation value.
- For reservations for 50 persons or more, the periods listed below will be increased by one month.
- Reservations of three or more rooms are considered as group reservations. - La Butte aux Bois N.V. is entitled to cancel a Catering Agreement, unless the customer has given written notice within seven days of the conclusion of the relevant Catering Agreement requiring La Butte aux Bois N.V. to waive its right to cancel the agreement, provided that the Customer has at the same time unambiguously stated that they are also waiving their own right to cancel the agreement.

COMPENSATION FOR CANCELLATIONS:

- HOTEL ACCOMMODATION/LODGING:

	Group	Individual
- From 21 days to 8 days before the arrival date	50%	0% of the total RW
- From 7 days to 48 hours before the arrival date	75%	0% of the total RW
- Less than 48 hours before the arrival date	100%	100% of the total RW

- ALL-IN CATERING AGREEMENTS:

All cases in which one or more types of hospitality services must be provided on the basis of an agreement (both per person and per group).

- More than four months before the arrival date: no compensation
- More than two months before the arrival date: 25% of the total RW
- More than one month before the arrival date: 35% of the total RW
- More than two weeks before the arrival date: 50% of the total RW
- More than one week before the arrival date: 75% of the total RW
- Less than one week before the arrival date: 100% of the total RW



PAYMENTS:

- La Butte aux Bois N.V. may at any time require the customer to transfer or have transferred to La Butte aux Bois N.V. a deposit equal to a maximum of the reservation value minus any interim payments already made. Deposits received are properly administered, serve only as security for La Butte aux Bois N.V. and explicitly are not registered as already realized turnover.
- La Butte aux Bois N.V. is entitled to at any time demand interim payment for catering services already provided.
- If a turnover guarantee has been given, the customer is required to pay to La Butte aux Bois N.V. at least the amount specified in the turnover guarantee. This amount specified in the turnover guarantee is based on a minimum number of persons.

Unless otherwise agreed in writing, these terms apply.